



Cancellation and Refund Policies for SINHG Trips

Please note that any trips that you are unable to participate in, and a replacement is able to be found, will be subject to a 4% processing fee.

1. If you have mailed us your signup form with a check or checks, all checks will be held until the day after the trip. If you were not accepted on a trip, we will destroy your check.
2. If you paid for your trip on our website with PayPal or a credit/debit card and any reimbursement is due to you, it will be processed after the trip.
3. If you cannot go on a trip, please contact your trip leader as soon as possible. Trip Leader contact information will be provided when you are assigned a trip.
4. **If you are accepted on a trip and you cancel, AND a replacement can be found for you, a refund of the amount paid minus 4% processing costs will be issued. If a replacement cannot be found, you will not receive a refund. Your check will be cashed, or your credit/debit card charge will be retained and considered a donation to SINHG.**