



CANCELLATION AND REFUND POLICIES FOR SINHG TRIPS

- Refunds for cancelled trips, if due, will be issued after the conclusion of each Fall and Spring trip season. No refunds will be issued during each trip season.
- If you cancel going on a trip and we fill your space from that trip's wait list, you will not be charged for the trip. If a replacement *cannot* be found, no refund will be issued and we will retain your payment.
- For members who pay for the trip(s) with paper check(s):
 - we will hold your check(s) until after each of your trips concludes. We will then either cash your check(s) for your completed trips, or destroy your check(s) for trips that we cancelled or for which you were not accepted. If you cancelled going on a trip for which you were accepted, and we could not find a replacement for your space, we will cash your check as a donation to SINHG.
- For members who pay for their trip(s) with a credit/debit card or PayPal on our online Trip Store:
 - If we cancel a trip, a refund will be issued to your payment method at the conclusion of the trip season
 - If you cancelled going on a trip for which you were accepted, and we could not find a replacement, we will retain your payment as a donation to SINHG.
 - If you cancelled going on a trip and we filled your space from a wait list, a refund will be issued to your payment method at the conclusion of the trip season.